

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Michael J. Borg et al.	Examiner:	Tan D. Nguyen
Serial No.:	09/820,457	Group Art Unit:	3689
Filed:	March 28, 2001	Docket:	10006799-1
Title:	SYSTEMS AND METHODS FOR UTILIZING PRINTING DEVICE DATA IN A CUSTOMER SERVICE CENTER		

**RESPONSE TO NOTICE OF IMPROPER REQUEST FOR CONTINUED
EXAMINATION & NOTICE OF NON-COMPLIANT AMENDMENT**

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

This Response is in reply to the Notice of Improper Request for Continued Examination (RCE) and the Notice of Non-Compliant Amendment (37 CFR 1.121) mailed on April 3, 2009. A copy of the Notice of Improper Request for Continued Examination (RCE) is being returned with this reply.

Submitted herewith is a corrected "In the Claims" section of the Amendment filed on March 13, 2009.